



Our Mission Statement

"We are dedicated to creating lasting memories for our guests by producing safe, innovative and family-friendly events. As crew members of the world's greatest speedway, it is our goal to ensure the best quality of service as we strive to remain the leader in motorsports entertainment."

Saturday, October 12th

Event Information

Entrances: Gate 5A Opens at 7:45 AM. Gates 2, 3, 4, and 7 Open at 12:30P PM

Info Booths: Gates 3, 4, 7 and across pedestrian bridge from Gate 3 on Dirt Track side of Concord Pkwy

Lost & Found: Ticket office on 2nd floor of Smith Tower

Speedway Club: Lunch Served Sat & Sun (\$60pp buffet), \$100pp Sun Champagne Toast— post race

Tunnel Locations: Gate 2 at Turn 4 & Gate 13 at Turn 3

Will Call: Tickets purchased online will be delivered digitally via CMS App

ATM Location: None— cashless event

NASCAR & CMS Credentials— zMAX Ticket Booth 2

First Aid Locations

- Concourse level—Gate 2
- Atrium Health mobile unit between Gates 6 & 7
- Concourse level—Gates 6 & 7
- 400 Level Concourse —Section E
- Infield Care Center—north end of the infield
- Paramedics roaming all concourse, suite, and terrace levels
- Ambulances on all main concourse levels

Entertainment

Fan Zone Hours: 9:30A– Green Flag

THOR Infield Camper Party: 8pm—11p (access Gate 13 starting at 7:45P) located on Eye of the ROVAL

On-Track Schedule

8:00A– HSR Race (30 min—timed)

10:00A– Xfinity Series Practice

11:00A—Xfinity Series Qualifying

12:30P — Cup Series Practice (A/B Groups)

2:00P— Cup Series Qualifying

4:00P— Green flag for Xfinity Series Drive for the Cure 250

Phone Numbers

Guest/Staff Text Line—(704) 455-HELP (4357)

Security — (704) 455-3220 or Dial 9-1-1

EMS — (704) 455-4028

Operations — (704) 455-3211

Radio Channels

Operations—Channel 1

Security—Channel 2

Infield Security—Channel 3 (After race begins)

Parking—Channel 4

Shuttles (ADA Carts)- Channel 6

Pre-Race—Channel 9

Tickets/Gates—Channel 14

EMS—Channel 16

Suites

Suites 81-100—Gate 2 Elevator

Suites 101-118—Gate 3 Elevator

Suites 119-13—Gate 4 Elevator

Weather Forecast

Saturday— Sunny—Low of 47 degrees / High of 78 degrees

Sunday—Sunny— Low of 52 degrees/ High of 81 degrees

Transportation Schedule

Trams Around Perimeter Road

- Running from 7:30A until 30 mins post Camper Party
- Trams run clockwise stopping at Gates 1, 2, 3, 4, 7/8, 10, 11, 12, 13.

ADA Fan Assistance Golf Carts/Wheelchair Vans

- Running from 9:30P until 1 hour post-race
- Direct guests to nearest info booth for rides only if they cannot board trams

Ticket Renewal

- Ticket renewal stations can be found at Gate 4, 7 and the Ticket Office.

JUUCE Charging Stations

- Column at sections 142/242
- In front of old red concession stand at section 128
- Column across from Men's Restroom at Section 117

What If?

A patron approaches you about a lost child

- Ask for a description of the child
- Ask if the child has a Child ID wristband
- Contact supervisor

A patron vomited

- Ask if they need first aid
- Contact supervisor
- Contact security if the patron vomited due to drinking
- Contact the Operations Dept. (704-455-3211)

A patron is injured

- Keep patron calm and ask "where does it hurt?"
- Contact supervisor
- Request assistance if needed to keep area clear

A patron claims their tickets are lost or stolen

- Contact supervisor and have him/her escort patron to the ticket booth

A patron has a complaint about another patron

- Never ignore the situation
- Listen attentively to concerns
- Assess the situation and alert a supervisor if needed
- Follow up with the original patron

A patron has prohibited items

- Never take possession of the items
- Contact supervisor
- Use discretion based on the items in question

The CMS Event Experience begins with YOU! Fans arrive with high expectations, including expectations about the level of service they receive. Remember to greet all guests with a smile and a positive attitude!

Saturday, October 7: NASCAR Xfinity Series Drive for the Cure 250 & Rock the ROVAL Concert – Alter Ego

6:00A	30 min. post	Gate 1 Tunnel Open
6:00A	3:00P	CMS Credential Office Open (zMAX Dragway Gate 2 Ticket Booth)
6:30A	3:00P	NASCAR Credentialing Hours Open (At Dragway Gate 2 Ticket Booth)
7:00A	8:30A	Driver Track Walk (No Motor Vehicles)
7:00A	2:30P	NCS Garage Hours
7:00A	2:30P	VIP Garage Access Permitted (NCS)
8:00A	TBD	Ticket Office Open
8:30A	9:00P	NXS Garage Hours
8:30A	9:00P	VIP Garage Access Permitted (NXS)
8:30A	- - -	Track Services Meeting (Media Center)
9:00A	4:00P	Camping World Racing Resort Open
9:00A	9:00P	Infield Camper Shakedown Open
9:00A	30 min post	Fan Assistance Trams Running
9:00A	Green flag	Fan Zone Open
10:00A	Post race	Gift Shop & SMIP Trailers Open
10:00A	10:30A	NXS Practice (All Entries)
10:30A	11:30A	NXS Qualifying (Group A & B, Multi-Vehicle, Two Rounds)
10:30A	30 min post	CMS Main Entrance Closed to Vehicle Traffic
12:00P	1:00P	NCS Practice (Group A & B)
1:00P	2:00P	NCS Qualifying (Group A & B, Multi-Vehicle, Two Rounds)
1:00P	1 Hr. Post	Fan Assistance Golf Carts Running
1:00P	- - -	Spectator Gates & Suites Open Gates: 2, 3, 4, 7, 12, 18
1:00P	- - -	Track Services Meeting (Pit Road)

4

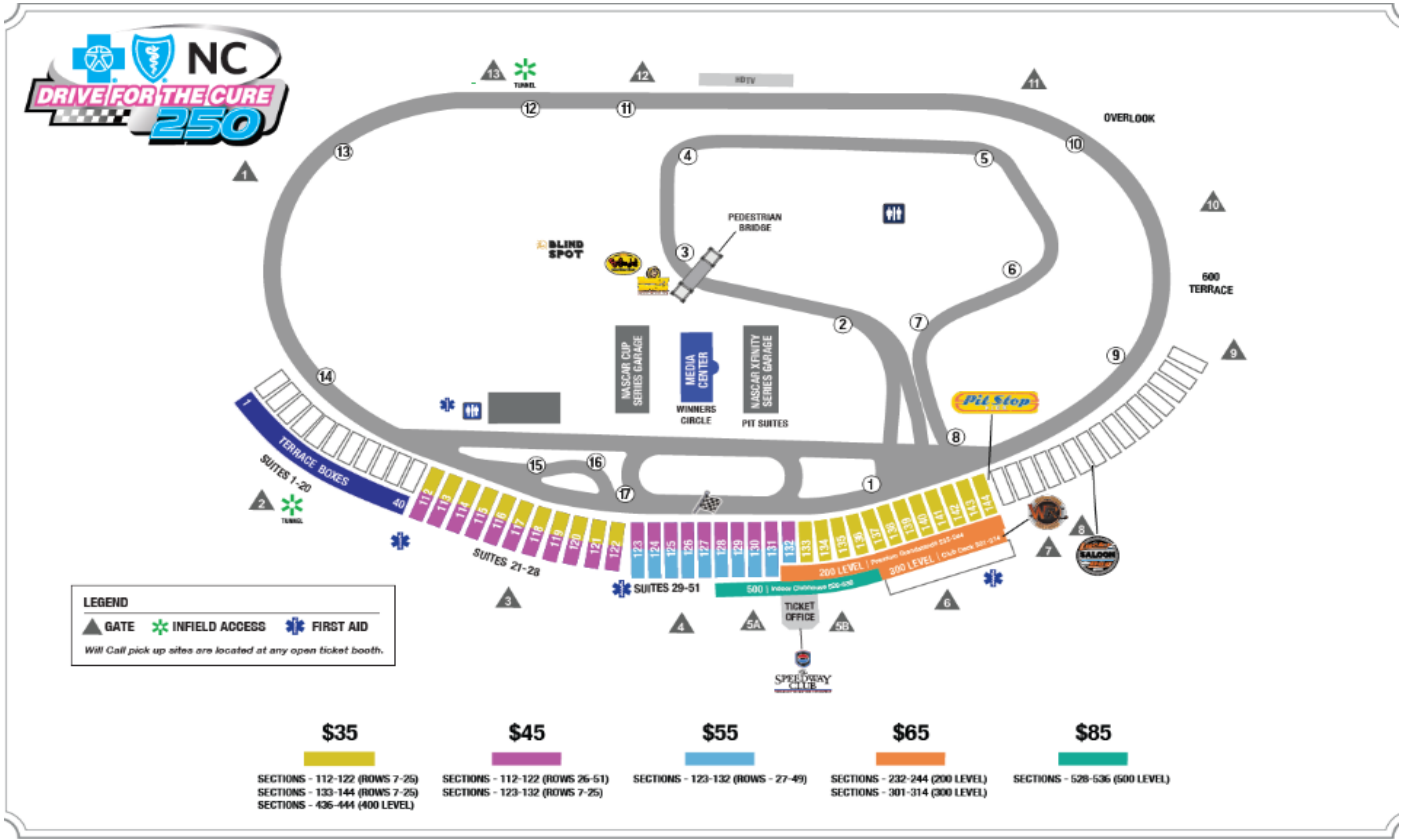
2:20P	- - -	Grid Access Open to Properly Credentialed Guests (Until End of Anthem) (Pit Road)
3:10P	- - -	Driver Introductions (Pre-Race Stage)
3:51P	- - -	NASCAR Xfinity Series Blue Cross Blue Shield Drive for the Cure 250 (Stages 20/40/67 Laps = 155.44 Miles)
7:30P	9:00P	Rock the ROVAL Concert – Alter Ego

CHARLOTTE FACILITY MAP



MAP LEGEND

- START/FINISH LINE
- GATE
- PARKING ENTRANCE
- PARKING
- FIRST AID
- GEICO TURN 1 CAMPGROUND
- GEICO FAMILY CAMPGROUND
- TRAM ROUTE AND STOPS
- INFIELD ACCESS



LEGEND

- GATE
- INFIELD ACCESS
- FIRST AID

Will Call pick up sites are located at any open ticket booth.

\$35	\$45	\$55	\$65	\$85
SECTIONS - 112-122 (ROWS 7-25) SECTIONS - 133-144 (ROWS 7-25) SECTIONS - 436-444 (400 LEVEL)	SECTIONS - 112-122 (ROWS 26-51) SECTIONS - 123-132 (ROWS 7-25)	SECTIONS - 123-132 (ROWS - 27-49)	SECTIONS - 232-244 (200 LEVEL) SECTIONS - 301-314 (300 LEVEL)	SECTIONS - 528-536 (500 LEVEL)

